

- 1. Overcrowding:** The size and number of structures that the City of Cape Town has allotted to house the communities is insufficient. In many of these new houses, more than one family are currently living alongside one another. We ask that you:
 - 1.1.** Assess family sizes and make provision for large families
- 2. Beneficiaries:** Some families were not listed as beneficiaries at the outset. Such families were left without a home after being removed. We ask that you:
 - 2.1.** Bring and share the latest beneficiary list
 - 2.2.** Agree with the leaders and community who else should be included as a beneficiary
- 3. Safety and Privacy:** We feel that the safety of some children are being compromised by the fact that they share structures with adults who are not related to them. Also, adult children are living with their parents in this confined space. It is having a negative effect on relationships between and within households. Adults need privacy and in settings where adults are sharing a living space with people (other than their spouses and young children) privacy is compromised. We ask that you:
 - 3.1.** Agree a solution to our safety and privacy concerns
 - 3.2.** Make provisions so that every nuclear family or adult couple has a structure.
- 4. Extensions:** In Skandaalkamp the issue of growing families could be dealt with by extending shacks so as to accommodate newly married couples, and young adults as children grew up. Yet, at Wolwerivier, it is not possible to build on to our structures with the needed freedom. We have been told that we can only extend by a few extra square metres and that the same building materials as those used in the original structure must be used. We do not properly understand these regulations are as a result are afraid to extend. These concerns are shared by people from Wolwerivier informal settlement and Richwood. They are worried that their big families will be given only one structure each. We ask that you:
 - 4.1.** Allow families to extent our structures
 - 4.2.** Bring copies of the regulations governing extensions in writing
- 5. Tenure and ownership of structures:** It is not clear to us how the ownership of these structures work. In at least one case, we believe that the beneficiary of a structure has

passed away without ownership of the structure being transferred to their dependents.

We ask that you:

5.1. Tell us who owns our structures and the land at the moment

5.2. Explain in writing how we can own these and when that will happen

5.3. Explain in writing what happens when a beneficiary passes away

- 6. Safety and security:** There are two incomplete projects at Wolwerivier which has led to insecurity in the community. Firstly, the fence separating Wolwerivier from the bushes to the south and west has not been completed. Yet, City contract workers are spending time and effort extending the fencing towards the road to the North East - which is not currently a priority for our safety. Secondly, no streetlights have been installed at Wolwerivier. We understand that street lighting was a condition (17.5) upon which the Environmental Authorisation for the building of Wolwerivier was awarded by the Western Cape government in 2012. We ask that you:

6.1. Immediately commit to completed all fences including the rear of the site

6.2. Install sufficient street lighting

- 7. Health care:** The Environmental Authorisation recommends that a mobile clinic be introduced to service Wolwerivier. We are in need of health services and the travelling distance to the nearest clinic is a major concern for us. We ask that you:

7.1. Agree to establish a regular mobile clinic.

- 8. Education:** Many of our children cannot get to school since we were removed. Currently some children have to get taxi to where the school bus picks them up near the N7 and the school bus route hasn't changed to include Wolwerivier. Some families do not have money to afford the taxi, and these children have not been going to school. In other instances, the taxi has left too late and children have missed the school bus. We ask that you:

8.1. Ensure regular school transport is provided to Wolwerivier for all students

- 9. Loss of income and joblessness:** There are very few job opportunities on Wolwerivier and in the surrounding area. For many families the move from Skandaalkamp, Rooidakkies and Richwood to Wolwerivier was a move away from access to work so we could earn an income. Subletting of shacks was also an important source of income for many families at Skandaalkamp. We also have higher transport costs on the limited public transport options available to us. We are now more isolated and worse off than

before. As it was the City which proposed and enforced our removal from Skandaalkamp, Rooidakkies, and Richwood, we feel that the City has an obligation to assist us with accessing meaningful employment opportunities from this new setting. During our consultations with the City, we asked that a dump depot be set up near Wolwerivier so that those who rely on scrap collection and recycling for an income could continue to do so. This has not happened. We ask that you:

9.1. Commit to meaningful engagement to find solutions.